

The Human Side of Management
1st Regional HR Conference

October 28th-30th 2009
Chateau Linza Resort
Tirana, Albania

"The Human Side of Management" **1st regional HR conference in Albania** **October 28-30 2009** **Chateau Linza, Tirana Albania**

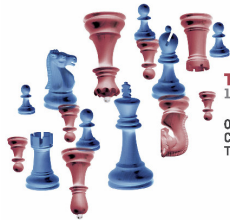
Conference agenda

October 28th 2009 – Gala evening

- | | |
|-------------|--|
| 19:00-19:30 | Welcome Drinks |
| 19:30-20:00 | Greetings Top governmental official Mr. Gazmend Haxhia – Co-owner of ACMS Mr. Dov Yanai – Co-owner of ACMS Emporiki Bank CEO Conference's Silver Sponsor |
| 20:00-20:30 | Key Note Speech: "Authentic Leadership in Human Resources" Prof. Dr. Vlado Dimovski School of Economics University of Ljubljana Slovenia Former Minister of Labor, Family and Social Affairs. |
| 20:45-22:30 | Dinner |

The evening will be accompanied by a String Quartet

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|-------|--|
| 18:30 | Shuttle from "Nene Tereza" square to Chateau Linza |
| 22:30 | Shuttle from Chateau Linza to "Nene Tereza" square |



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October 29th 2009 – first day

08:00-08:15 Shuttle from "Nene Tereza" square to Chateau Linza

08:15-09:00 Gathering, Registration and Morning coffee

09:00-11:00 Morning plenum

Moderator: Prof. Assoc. Dr. Andri Koxhaj

09:00-09:20 Greetings

Senior governmental official

Mr. Dhori Kule - Rector of University of Tirana

09:20-11:00 New Horizons in HR management

Moderator: Prof. Dr. Andri Koxhaj

"HR and Service Companies"

Prof. Dr. Arie Reichel

Dean of school of management

The Ben Gurion University, Israel

"The behavior of Albanian managers and the new environment"

Prof. Dr. Vasilika Kume & Ms. Anisa Kume

Executive Director Masters Program

University of Tirana,

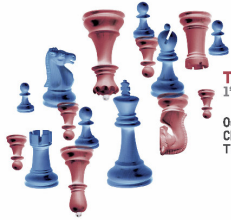
"E-communication and Human Resources"

Mrs. Migena Buka, M. Sc.

Faculty of Social Sciences

University of Tirana,

11:00-11:15 coffee break



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11:15-13:00

Noon Plenums

Challenges in Organizational Performance

Moderator: Prof. Dr. Vasilika Kume

"What are Stars made of – The SIVER ACE model"

Mr. Dov Yanai

President of GENESIS Group

Co-owner of ACMS

"Contribution of CEO in Organizational Performance"

Prof. Dr. Mimoza Manxhari

University of Tirana

"Talent Management"

Mrs. Valbona Zeneli (MBA)

HR Manager, Raiffeisen Bank, Albania

"Challenges and Solutions"

Mrs. Elida Motro Iljazi (MBA)

Opportunity Albania, HR Manager

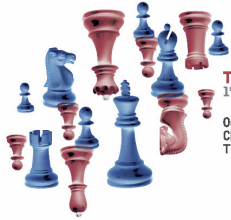
"HR Management as Tool for organizational recovery"

Dr. Teuta Dobi

Administration Manager, Antea Cement

13:00-14:00

lunch



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14:00-15:30 Afternoon Plenum

Diagnosis and evaluation in HR Management

Moderator: Prof. Gazi Haxhia

“Managerial Empowerment Diagnosis Model for Public Human Service Organizations “

Dr. Rita Mano

Head of Human Services Department
Haifa University, Israel.

“Leadership, Motivation and Change Management.”

Prof. Gazi Haxhia

Co-Owner of ACMS
Owner of AVIS Albania

“Evaluation of Vocational Education and trainings systems quality in Albania”

Prof. Dr. Andri Koxhaj & Sidita Dibra (MBA)

Head of management department
University of Tirana

“Recovery through people – the case of tourism in Albania”

Mrs. Leida Matja

President of the tour operators and transport sector
of Albanian Tourism Association

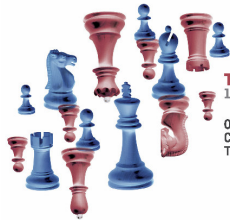
“Strategic HR Management – the case of Emporiki Bank”

Mrs. Herjola Spahiu

Chief operation officer – Emporiki bank

15:30-15:45

coffee break



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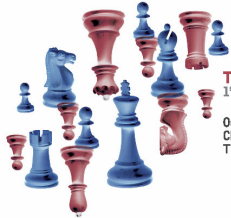
15:45-17:00

Evening Plenum - Special Session

Moderator: Mrs. Mirela Sula, psychologist
Editor in Chief, PSIKOLOGJI Review

A dialogue with Dr. Orenia Yaffe-Yanai
“Career your Passion”
On Love, Family Genes and Calling”

Senior Clinical occupational and organizational therapist
Co-Founder of GENESIS Group and of "AMI" - an
international family business consulting firm.



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October 30th 2009 – second day

08:00-08:15 Shuttle from "Nene Tereza" square to Chateau Linza

08:30-09:00 gathering and morning coffee

09:00-11:00 Morning plenum

09:00-09:15 Greetings – senior governmental official

09:15-11:00 The adventure of Technology and HR

Moderator: Prof. Dr. Mimoza Kasimati

“The Human Side of the Technical Manager”

Dr. Thomas Klemenschits

Senior Director Austrian MOBILKOM Group Vienna
Former CTO of MOBILTEL Bulgaria

“HR Information Systems in public and private sector in Albania”

Prof. Dr. Mimoza Kasimati & Elton Zhuleku (MBA)

Lecturer of Organizational Behavior
University of Tirana

“IT in Strategic HR Management”

Mr. Dritan Mezini (MBA, MPM)

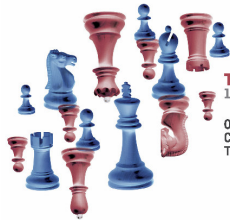
Founder and CEO of DM consulting services

“Facilitating the HR Professionals through Software”

Mr. Arsen Kurti

MICROSOFT - Country Manager

11:00-11:15 coffee break



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11:15-13:00

Noon plenum

Recovery and Future going in Human Resources

Moderator: Mrs. Elona Dade Hala

“Entrepreneurship and HRM in large Organizations”

Prof. Dr. Liora Katzenstein

President & Founder ISEMI Entrepreneurship Education
Swinburn University of Technology, Australia

“Introducing the case of HR Management in Prime Minister Office”

Mrs. Elona Dade Hala

Chief of HR office – general directorate
Prime Minister office

“View on HR Studies”

Mrs. Iva Eibel

IEDC Bled School of Management

13:00-14:00

lunch

14:00-15:30

Afternoon Plenum

Bringing the future - today

"Restructuring the essence of the HR manager position"

Dr. Yehuda Hamovitz

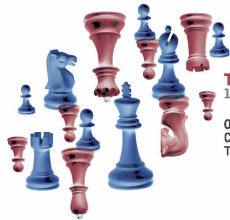
Vice President of GENESIS Group

Formerly professor of Management at Haifa University

“US Chamber of Commerce HR Recruitment Practices”

Mrs. Floreta Luli Faber

Executive Director, American Chamber of Commerce



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15:30-15:45 coffee break

15:45-17:00 Evening Plenum - closure

The establishment of the Albanian HR association

A free brainstorming and discussion about the horizons of HR management in Albania and the need to have a formal association for HR promoting practitioners interests and the value of the profession

Moderator: Prof. Gazmend Haxhia

Special guest:

Mrs. Afrodita Kermicieva –Panovska

HR Global.

The Macedonian HR Association